Senior Friendly Hospital Care: The Imperative Need for Change

Monday, April 2, 2012
Toronto
Ensuring effective and appropriate care for older adults has always been a priority of Ontario's hospitals. The best available research indicates that a systematic approach, which considers a variety of domains such as care processes and organizational support, is fundamental to patient success. The Senior Friendly Hospital (SFH) Framework, developed by the Regional Geriatric Programs (RGPs) of Ontario, offers a comprehensive, organization-wide approach for the care of older adults that integrates the successful elements of evidence-informed practice. In September 2010, the SFH strategy was identified by Local Health Integration Networks (LHINs) as a key provincial priority (Ontario Local Health Integration Networks, 2011).

Join us for this thought-provoking day hosted by the Ontario Hospital Association (OHA), in partnership with the RGPs of Ontario and LHINs, as we examine the evolution of senior friendly hospital care both within Ontario and abroad. In addition to national and international perspectives, presentations will cover the Ontario SFH initiative as well as leading practices that local hospitals have developed to further enhance hospital care for older adults.

An application has been filed with the Canadian College of Health Leaders for maintenance of certification category II credits for attendance at this program.
10:55am
Senior Friendly Hospital Priorities in Ontario
• The evolution
• Recommendations for hospitals and LHINs
• Clinical priorities
Dr. Barbara Liu  
Executive Director  
Regional Geriatric Program, Toronto  
Camille Orridge  
Chief Executive Officer  
Toronto Central Local Health Integration Network

THE CASE FOR CHANGE

11:25am
A Fireside Chat: The Compelling Need for Change Management and Process Redesign
A recent report on Caring for Our Aging Population and Addressing Alternate Level of Care written by Dr. David Walker noted that hospitals have an integral role to play in caring for frail elderly patients and “must embrace senior friendly care principles”. Hear from senior leaders in the field as to how the system can manage change and process redesign in order to better further these principles.
Facilitator:  
Donna Cripps  
Panelists:
Dale Clement  
Chief Operating Officer  
Halton Healthcare Services  
Dr. Rajin Mehta  
Divisional Head, Geriatric Medicine  
Sunnybrook Health Sciences Centre  
Dr. Thomas G. Parker  
Physician-in-Chief  
St.Michael’s Hospital  
Wallace G. Chalmers Professor of Medicine  
University of Toronto  
Kimberly Peterson  
Vice President, Client Services  
Champlain Community Care Access Centre

12:15pm
Roundtable Discussion

12:30pm
Networking Luncheon

HOW DO WE CHANGE THE SYSTEM? HOW TO OPERATIONALIZE CHANGE?

1:15pm
Geriatric Institutional Assessment Profile
In the United States, Nurses Improving Care for Health System Elders (NICHE) has created the Geriatric Institutional Assessment Profile (GIAP), which is a self-assessment survey tool to understand staff attitudes and knowledge about care to older patients and to set priorities for improvements. Learn more about this tool and how it can be used to further a hospital’s senior friendly journey.

Dr. Marie Boltz  
Assistant Professor, College of Nursing  
Director of Practice Initiatives, Hartford Institute for Geriatric Nursing, New York University

1:55pm
Reframing the Care Continuum and Caring for Seniors: A New Way of Doing Business
• Case study of how one hospital has operationalized senior friendly care
• The full care continuum: From the Emergency Department, Inpatient, Ambulatory and Community Services

Jocelyn Bennett  
Senior Director, Urgent and Critical Care  
Mount Sinai Hospital  
Dr. Samir Sinha  
Director of Geriatrics  
Mount Sinai and the University Health Network Hospitals  
Rebecca Ramsden  
Nurse Practitioner, Geriatrics  
NICHE Site Coordinator  
Mount Sinai Hospital

2:55pm
Networking Refreshment Break

3:10pm
Leading Practices in Priority Areas
• Different strategies and approaches targeting functional decline, delirium and care transitions

Mobilization of Vulnerable Elders in Ontario (MOVE ON)
MOVE ON is an interprofessional quality improvement initiative that focuses on early and consistent mobilization of older patients through the hospital stay.

Dr. Barbara Liu
Hospital Elder Life Program (HELP)
HELP is a delirium prevention program that is designed to keep older adults as active as possible when in hospital.

Helen Brenner  
Vice President, Patient Services and Chief Nursing Executive  
Northumberland Hills Hospital  
Anne Pizzacalla  
Clinical Nurse Specialist, Hospital Elder Life Program  
Juravinski Hospital and Cancer Centre  
Hamilton Health Sciences  
Angela John  
Elder Life Specialist, Hospital Elder Life Program  
Juravinski Hospital  
Hamilton Health Sciences

4:15pm
Leading Practices Discussion

4:30pm
Wrap-up and Adjournment  
Donna Cripps
Registration

Registration will take place on Monday, April 2, 2012, at 8:30am at the Renaissance Toronto Downtown Hotel, One Blue Jays Way, Toronto.

Space is not guaranteed, unless payment is received prior to the event.

Registration Fee

Member (OHA/MOHLTC/LHINs/RGPs):
$499.00 + HST $64.87 = Total $563.87

Non-member:
$989.00 + HST $128.57 = Total $1117.57

Discount Policy

If more than one full registration is received from the same organization, a 15% discount (+13% HST) will apply to each additional registration received. The first registrant must pay the full registration fee. All group registrations must be received at the same time. This discount is not valid with other program promotions.

Cancellation Policy

Notice of cancellation must be provided in writing 3 days prior to the date of the program. A 50% administration fee will apply to all refunds. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the entire fee. Substitutions are welcome. The Ontario Hospital Association reserves the right to cancel or reschedule a program.

Accommodation

If you require accommodations, please contact the Renaissance Toronto Downtown Hotel at 416-341-7100 or 1-800-237-1512. Please be sure to indicate that you are attending the OHA conference to secure a special room rate of $189 for single/double occupancy. Be sure to make your hotel reservation before March 27, 2012, as accommodations for that time period are filling up quickly.

If you require extra assistance or have special requirements, please let us know when registering for the conference to ensure we can accommodate them.

Three Easy Ways to Register...

1. Online: www.oha.com/conferences
2. Fax: 416-205-1340
3. Mail: If paying with a cheque, complete the form and mail together with payment no later than March 19, 2012 to:
   EP 138 Senior Friendly Hospital Care: The Imperative Need for Change
   Educational Services Division
   Ontario Hospital Association
   200 Front Street West, Suite 2800
   Toronto, Ontario M5V 3L1

   For additional program information and questions, please contact Gertrude Fernandes at 416-205-1398 (local), 1-800-598-8002 ext. 1398 (toll-free), or gfernandes@oha.com.