

# Improving Patient Care via Improved Communication

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# Needs of Hospital

- Government mandate to decrease ALC
- Need to safely discharge complex patients with mitigated risk
- Limited LTC bed availability
- Winchester is a bedroom community with a high Senior demographic



# Needs of Retirement Homes

- Change from Well Seniors to Transitional Care
- Ensure ability to offer quality care to patients at discharge from hospital



# Call to Action

What we did

# Accomplishments

- Successfully formed Committee
- Mutual Respect
- Trust
- Collaborative Learning
- Review successes and challenges
- Developing systems: Transfer sheet
- Safe discharges with mitigated risk
- Safety net: CCAC, Hospital, Retirement Homes, Hospice, Medigas



# Conclusion

- We have been able to positively impact patient care through an initiative that is low tech & low cost
- Responding together to meet the changing needs of our community