# Information-enabling technologies in health care. Is there an app for that?

Geriatric Refresher Day

March 6, 2013

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Faculté de médecine Faculty of Medicine



#### I have no conflicts to declare

Many multimedia files were downloaded from internet sites with unrestricted use





# **Objectives**

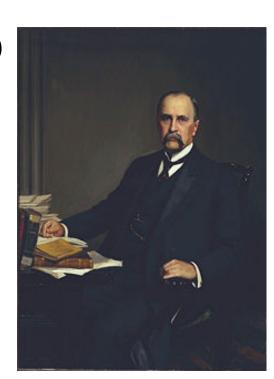
- Keep an open mind
- Look for opportunities to embed technology to help in the delivery of health care
- Dream of the future...

# Game-changing individuals

- Sir William Osler
- Guglielmo Marconi
- Gordon E. Moore
- William Shatner
- Steve Jobs
- Ray Kurzweil
- Year 2023

# Medicine in the 20th Century

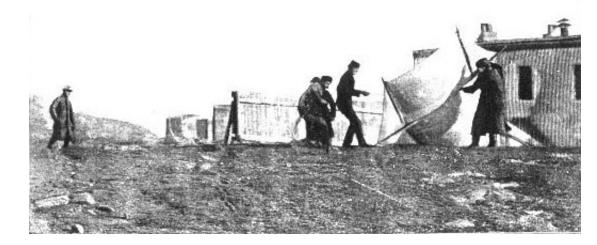
- Sir William Osler & the clinical methods
  - Principles and Practice of Medicine
  - Detailed history-taking
  - Physical examination skills
  - Clinical reasoning
  - Apprenticeship (see one, do one, teach one)
- Cochran Group
  - Evidence-based care
- Continuing Quality Improvement & error reduction
  - 6-Sigma
  - Leapfrog group



## Technology & ICT in the 20th Century

- Guglielmo Marconi's first trans-Atlantic wireless communications 1901 between:
   Signal Hill, St. John's, Newfoundland & Poldhu, Cornwall, England
- Alexander Graham Bell, transistor, Intel 8088, Microsoft...Apple
- Cellular phones, wireless networks, bluetooth...

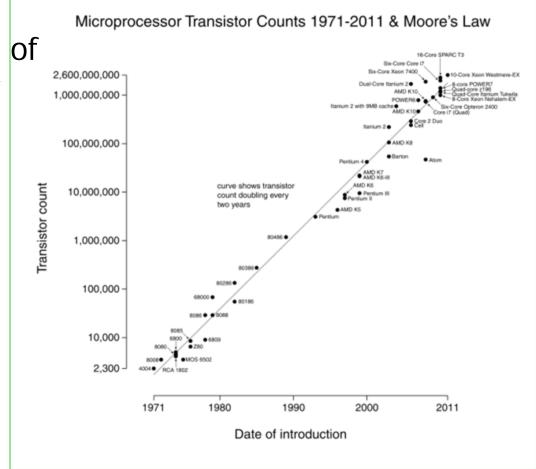






#### Gordon E. Moore

- CEO Intel corp
- Moore's Law:
  - Doubling of number of transistors, capacity occurs every 18months



### **Steve Jobs**

#### Trends in healthcare

- Explosive growth of technologies applied to healthcare
  - Digital imaging
  - Gene sequencing
  - Mono-clonal antibody production for therapeutics
- Appearance of global diseases
  - SARS (Severe Acute Respiratory Syndrome), bird flu
  - Multi-drug resistant organisms (malaria, TB, MRSA, VRE)
  - Bio-terrorism
- Healthcare in the global village

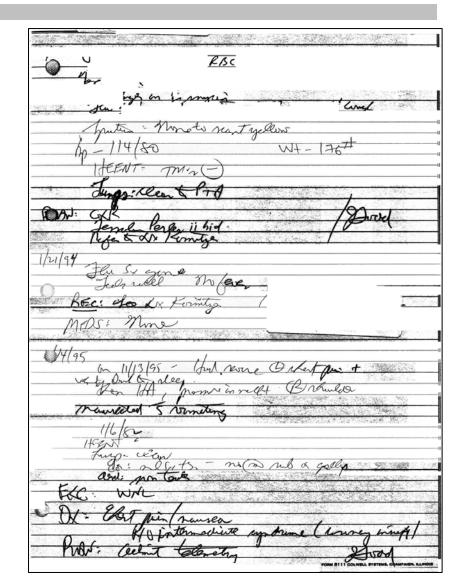
# **ICT today - 2013**

- Implementations of different standards
  - GSM vs CDMA; 110V vs 220V
- Different implementations of standards
  - Health Level 7 dialects for health data interchange messaging
- (Thank God ArcNet is dead!)
- Great single-purpose mobile devices but multipurpose convergence devices are disappointing (yes including the iPhone 5)
- Every mobile device uses a different battery, different OS, different setup, etc...

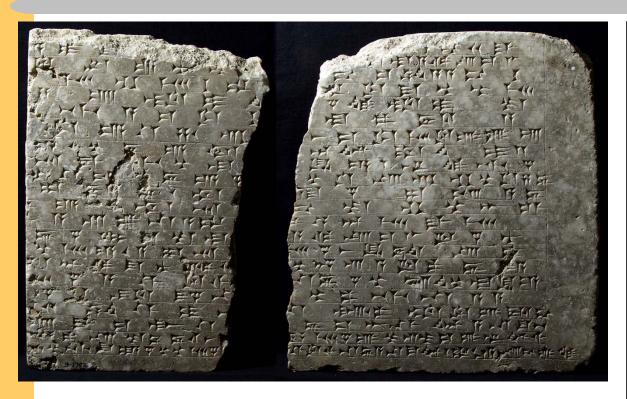
# Health care technology 2013

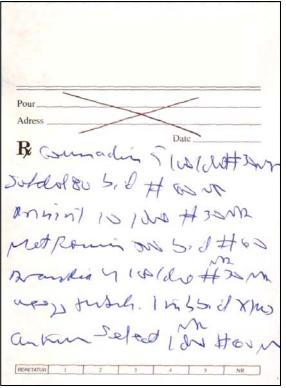






# **Prescription writing**

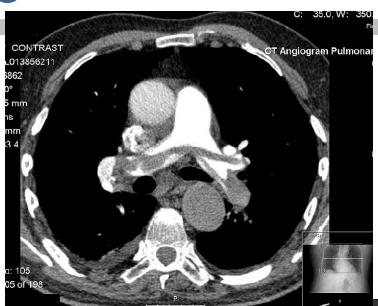


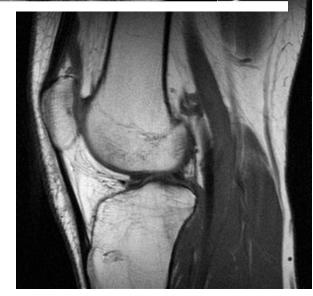


Combin 4 ps gp

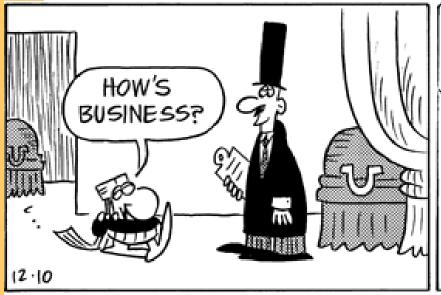
Doughnut machines







#### **Healthcare & costs**







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Healthcare workers have to work smarter, faster, and safer within the same budgetary envelope. Therefore WE NEED HELP!

# Why is 'trek'-care so successful?

- Voice-activated, wireless
- Optimal infection control (touchless)
- Mobile, ultra-portable
- Nano-technology
- Instantaneous results
- Durable, reliable documentation
- Species & person specific
- Galactic knowledgebase

# Are we that far off today?



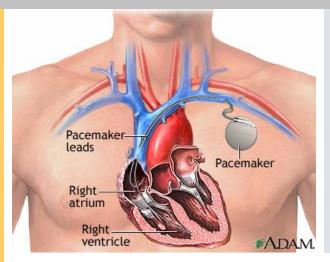








# Consider cardiac pacemakers

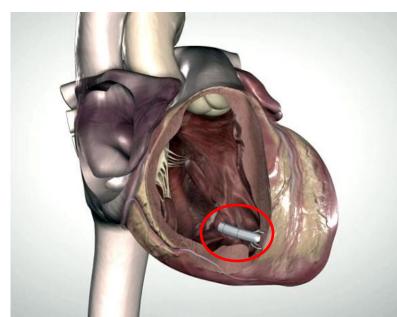




←2012

**2014→** 



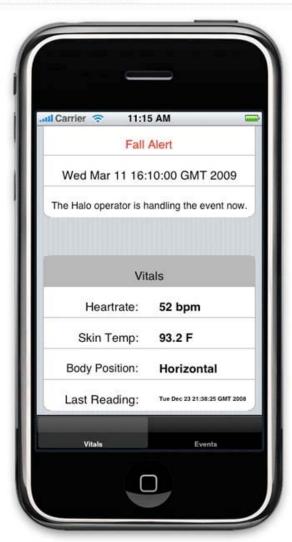


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# Seniors Using iPhone Apps to Alert When They Fall

Filed under General Senior News

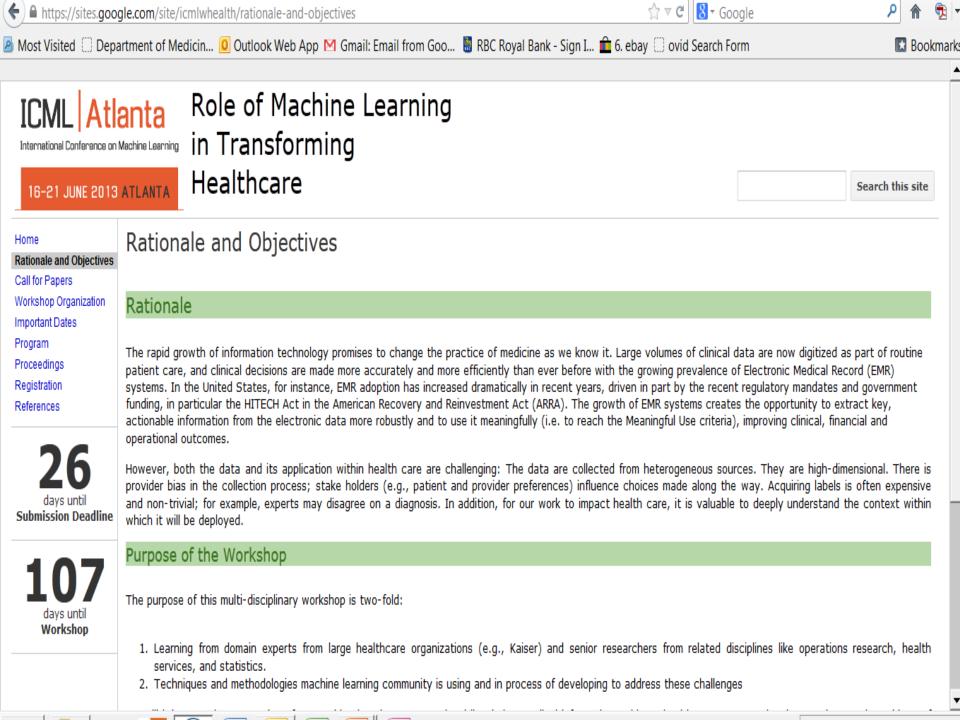
no comments



Each year falls create fractures, bruising, and serious injuries for the elderly, as their bodies are not as durable and they often cannot get up on their own. The elderly often live at home alone until they move into senior housing, and not having anyone around is a frequent worry for their loved ones who are concerned with their safety. Now there are some new apps for the iPhone or iPod Touch that seniors can use to help alert others when they take a fall. The two apps starting to generate buzz in the space are Fall Alert and iDown, which both rely on the internal accelerometer which allows the app to detect rapid acceleration like a fall. Seniors using iDown will only have emails sent to others when they take a fall, but those using Fall Alert will have the app call a designated phone number.

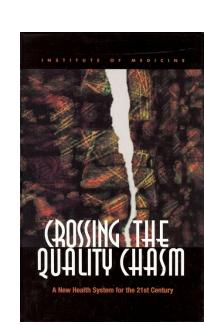
The iDown and Fall Alert apps are still relatively new, and early reviews indicate that they still have work to do to become more useful to those seniors who are looking for extra support if they were to take a fall. Falls happen in all sorts of directions, and the accelerometer is only so

intelligent on picking up all falls, so many people who have downloaded the app report that it only works about half of the time. If app developers continue to improve upon this technology, it could give millions of seniors an easy way to add a fall detection app into their everyday life to help keep them safe.



# Convergence of ICT & Healthcare

- Absolutely an essential tool!
- Information management
  - Care of more elderly patients with complex conditions
  - Help to improve the signal to noise ratio (information overload)
- Knowledge mining & integration
  - Doubling approx every 14months
  - mega 10<sup>6</sup>; giga 10<sup>9</sup>; tera 10<sup>12</sup>
  - peta  $10^{15}$ ; exa  $10^{18}$ , zetta  $10^{21}$ ; yotta  $10^{24}$ ...
- Remote sensing
- Institute Of Medicine 2000 report
- Wireless technologies & networks
  - Personal area/body area networks
  - Wide area networks



# Health care & ICT: Mission Impossible?

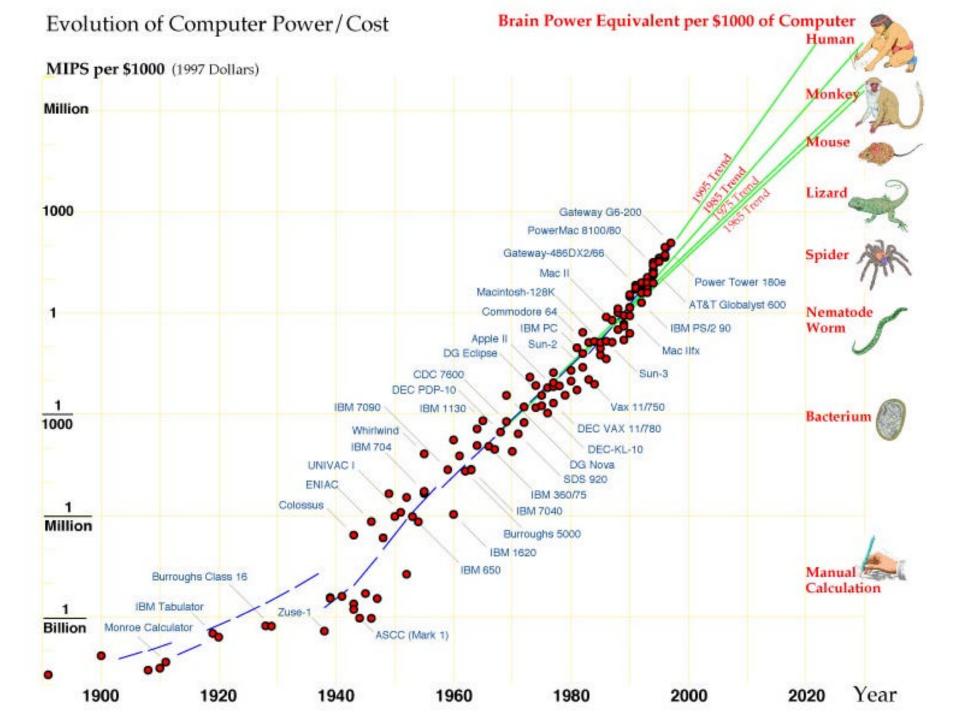
#### Health care

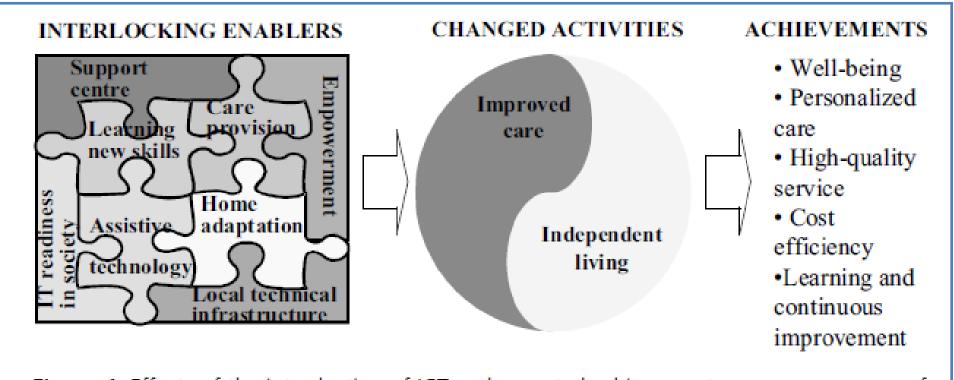
- Complex & uncertain
   Precise
- Ouestionable reliability
- Uneven quality
- Non-standardized
- Regulated

#### ICT

- Reliable
- High quality
- Standardized
- Regulated

Healthcare as a 'final frontier' of ICT development needs to **Co-existence** → **Collaboration** → **Convergence** 





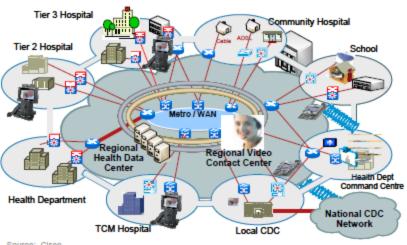
**Figure 1** Effects of the introduction of ICT and expected achievements as a consequence of independent living in the area of elderly care

#### Economic analyses for ICT in elderly healthcare: questions and challenges

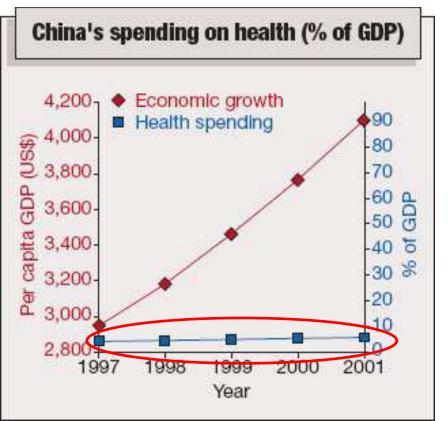
Vivian Vimarlund and Nils-Göran Ölve Health Informatics Journal 2005 11: 309 DOI: 10.1177/1460458205058758

# Sweden

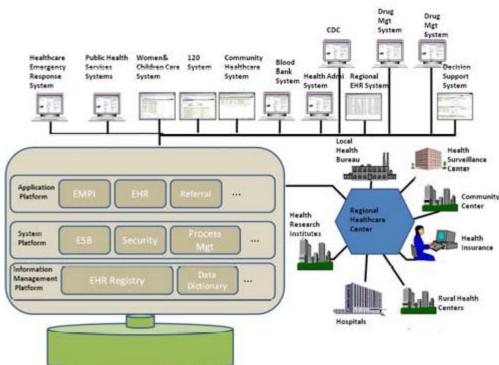
#### Regional Healthcare Information Network (RHIN)













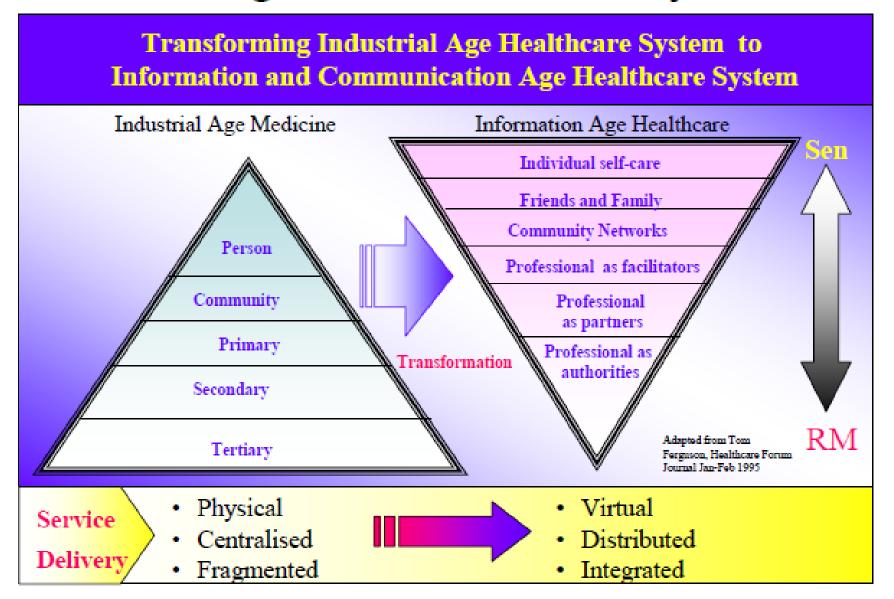


#### India

Linking remote communities

Traversing a multi-level healthcare delivery network Ensuring access to more of the population

# Transforming the Healthcare System



#### Malaysia Healthcare









#### **Guidelines for success**

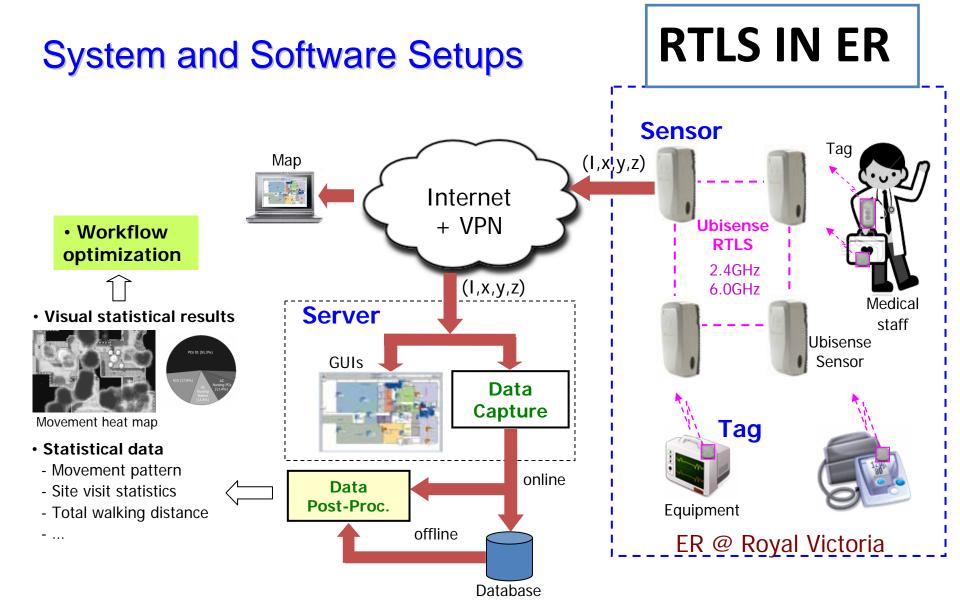
- Involve clinicians, especially those who understand the technology
- One-size RARELY fits all (yet)
- Manage change (process engineering)
- Manage expectations (project management)
- Target your solution(s) properly
  - Is it for the Patient? Provider? Payer?
- Continue to produce high-quality research and communicate the results

# A humble clinician's perspective

- Simple to use, good battery life
- Good ergonomics
- Gives real-time, accurate information
- reduce interpretation error (semantic persistence)
- Measures what is measurable
  - I'm feeling hot today → core body temp in C
- Security & privacy are paramount
- (Sometimes a wired solution is better)

# My wish list

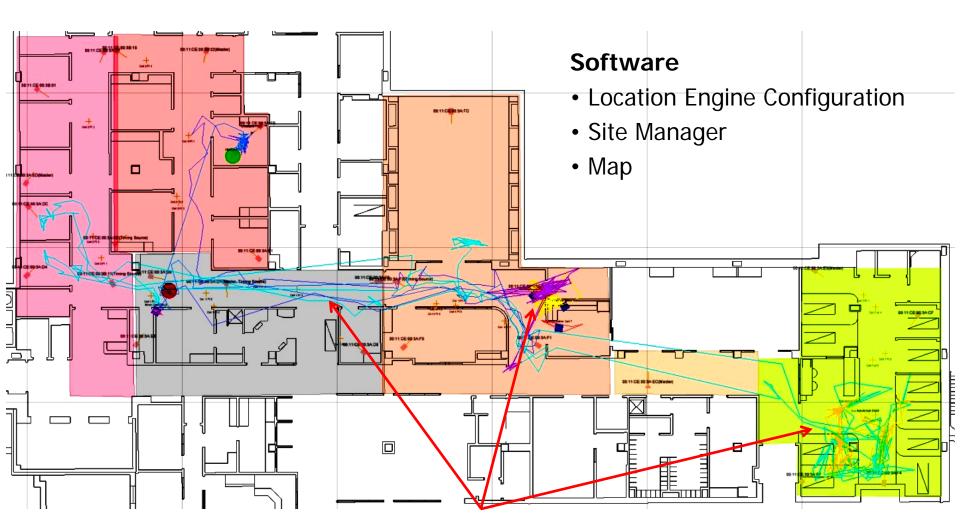
- Seamless, reliable connectivity
- Context-aware systems
  - voice *vs* data
  - urgent real-time vs store & forward
  - push vs pull
- Location sensing (3 & 4D)
- Process
  - Fits my workflow, unless over-ridden by safety issues
  - Strong authentication is mandatory, biometrics best (something you have, know, are)



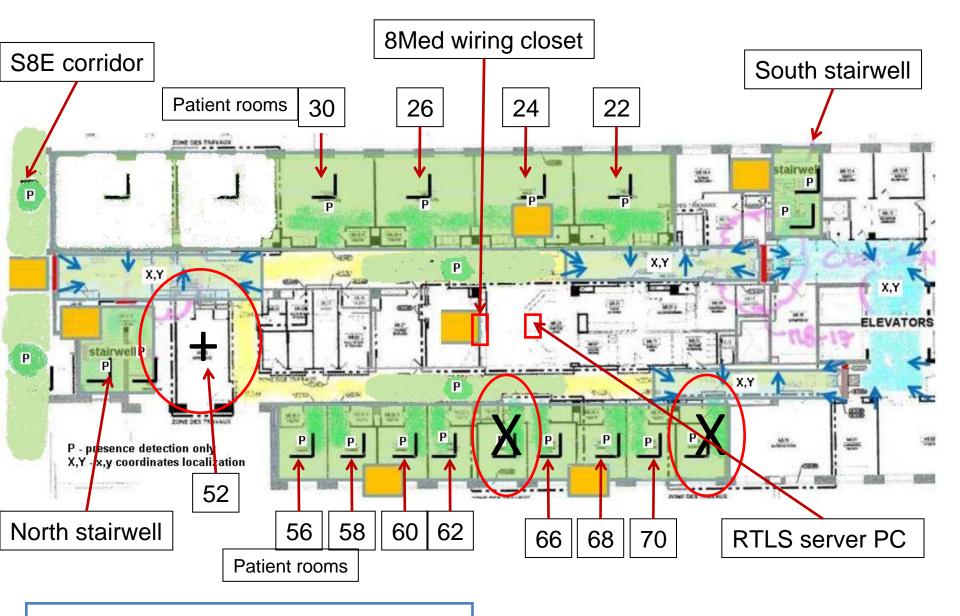
Broadband Communications Lab @ McGill

**Localization System Configuration** 

#### System and Software Setups



Trails of moving tags in the ER of Royal Vic hospital



#### **RTLS in Geriatrics**

# Cautionary notes apply

- Murphy's Law
- Software errors (Therac-25 radiation treatment machine story)
- Bad user design & un-intended errors
- Failure of Cedars Sinai CPOE implementation
- Increased infant deaths in Pittsburgh PICU
- Heating of pacemaker wires in MRI machines

# Summary

- Technological advances will continue at an exponential rate
- Application of ICT to health care will be driven mostly by a non-altruistic model (safety, quality, cost)
- Next 10-15 years will probably see a convergence of genetics, nanotechnology and robotics (iMe)
- Futurists see a world where intelligence can soon be modelled and improved to the point where nonbiologic exceeds human intelligence

# **Summary**

- Smart systems anticipate problems before they happen and act accordingly to avoid the event
- Evolving concepts: collective; networked; wireless; global; recursive; automated learning; uploadable
- Shift from disease and illness to wellness
- Yes, Virginia there is an app for that!

# The voyage begins! Thank you.

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