PRIMING, TIMING, MIMING A MODEL FOR BEHAVIOURAL CARE PLANNING IN DEMENTIA

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Objectives of Today's Presentation

By the end of today's presentation you will:

- Identify key triggers for aggressive / defensive behaviour in dementia
- Understand the meaning of these triggers from the patient/client/resident perspective
- Utilize the "Priming, Timing, Miming" Concepts as "go-to" strategies to elicit desired behaviours when working with an individual with dementia

Behavioural Challenges / Issues in Dementia

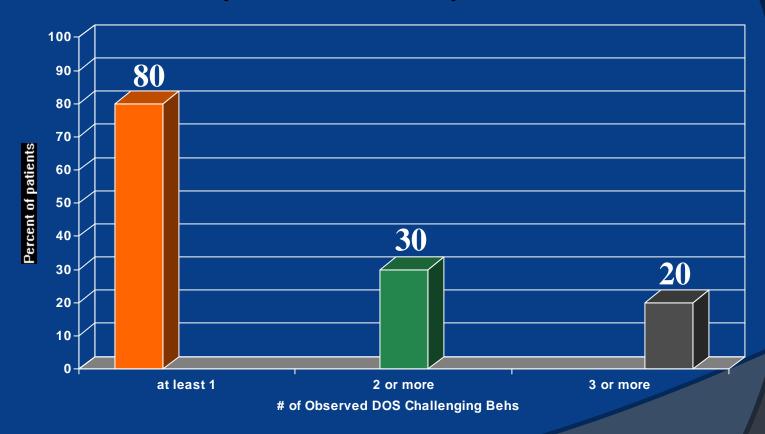
Some interesting examples from an experienced audience...

(come on now, don't be shy!)

Behavioural FACTOID

 At least <u>one</u> of the traditional BPSD symptoms is seen in over 80% of institutionalized patients with dementia

Behavioural Load of MHS GER PSY Admissions (DOS data)



Myths and "MythPerceptions" of Behavioural Attributions in Dementia

- He's doing it on purpose!
- It just happens!
- She's being manipulative!
- She's just attentionseeking
- There is no pattern!

- Staff #1: It's much worse!
 Staff #2: It's much better!
- He targets particular people!
- Oh she remembers!
- We need to take away outing privileges!
- I don't think he has a dementia!

A Brief Description of Dementia

- Dementia is a brain disorder involving:
 - Loss of mental (cognitive) functions [e.g., attention, memory, language, reasoning etc.]
 - Often accompanied by changes in behaviour, personality and mood
 - The severity of these changes is enough to interfere with a person's daily functioning
 - NOT due to a delirium

Changes in Attention & Memory

- Problems distinguishing between essential and non-essential information
- Slowed processing speed
- Information Overload
- Inefficient transfer of information from attention into memory

Changes in Language

- Expressive Language
 - Word-Finding
 - Neologisms
 - Empty Speech
 - Lexical Search Errors

- Receptive Language
 - Hearing impairment
 - Ability to understand the spoken word

What is Typical Behavioural Intervention?

- Consequential learning
 - "Because You Peed on the floor today, you're not going on the outing this Friday!"
 - Key elements
 - Learning
 - Memory
 - Insight/judgment (and generalization, so don't pee in the eyewash station either!)
 - Behaviours are Emitted
 - Staff Response is Reactive
 - Crisis
 - Often punitive
 - Emotional memory
- Not the way to go!!

Moving away from consequential learning...

All behaviour has MEANING

 What is clear to you, may be ambiguous to the patient/client/resident

Ambiguity as a trigger for challenging behaviour

- Many challenging behaviours result from a person's inability to make sense of:
 - Who you are
 - What it is you're doing
 - What the true purpose of the task is

AGGRESSION IN DEMENTIA

80% of **AGGRESSIVE** BEHAVIOUR



is actually

DEFENSIVE BEHAVIOUR!!



Why so DEFENSIVE?

Why so DEFENSIVE?

- Not understanding requests
 - Language impairments, decreased hearing
- Slowed rate of information processing secondary to illness
- Feeling overwhelmed / overloaded
 - Lucy and Ethel in the chocolate factory
- Not recognizing staff as safe care providers
 - "Who the hell are you and what are you doing here?"
- Not understanding that these are care tasks
 - Who the hell are you and why are your hands down my pants?"

Most instances of aggression occur in the WHISPER ZONE...

- Because:
 - In close proximity to patient
 - Involve physical contact
 - Involve personal (intimate) care

When you REDUCE the need to DEFEND...

You REDUCE the AGGRESSIVE behaviour!



So Why a BEHAVIOURAL Care Plan?

- It identifies staff's proactive behaviours that will
 - Allow for a consistent approach (I.E., Recognizable by the patient)
 - Maximize task efficiency

And

- It minimizes the opportunity for patients to need to act defensively, thereby decreasing the need for
 - Staff to reactively respond to an impending crisis (prn, physical restraints, etc.)
 - Ah, the impact of emotional memory!!!

How do I sort through all of the possible behavioural strategies?

You already have the knowledge!

Use the "Priming, Timing, Miming: model as a "drop-down menu" that cues you for each care task:

The "Priming, Timing, Miming" Model of Behavioural Care Planning

- A proactive approach to managing care-related behavioural issues in individuals with dementia, based on principles of:
 - eliciting desired responses,
 - using <u>individualized</u> strategies to provide the required levels of <u>support and cuing</u>, to <u>pace activities</u> <u>appropriately</u>, and <u>maximize understanding</u> of situational demands.

Components of the Model

PRIMING

TIMING

MIMING

PRIMING

- What LEVEL of ASSISTANCE is required?
 - Independent
 - set-up/minimal
 - Moderate
 - Maximal/totally dependent



• How many PERSONS are required?



PRIMING



Do you have a <u>predictable routine</u> (or string of events) that <u>signals</u> the activity to the client?

• Are there <u>familiar objects</u>, <u>scents</u>, <u>people</u>, etc. you can involve in the activity to help the client <u>understand the purpose</u> and also to <u>communicate that it is safe</u>?

TIMING



- What time of day do you engage in the activity?
 - When did the client usually do this activity in the past?
 - What is the best time of day for the client?

TIMING

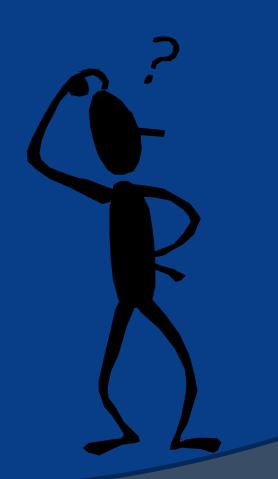


- Are you <u>pacing</u> the activity at a rate that the patient can comprehend?
 - Are you speaking and moving slowly enough that the client can understand the process and participate

MIMING

- Generally there is a greater chance of communicating something if it is presented in more than one modality at a time: <u>Say it and</u> <u>slowly demonstrate it at the same time</u>
- Non-verbal communication makes up for over 90% of the message (tone of voice, rate of speech, facial expression, body language).
 Use all of these modes as well as the words!

And now we return to your examples: triggers for challenging behaviours?



SUMMARY

- "PRIMING, TIMING, MIMING" represents a heuristic that easily leads you to incorporate a number of tried and true behavioural techniques into your approach with clients
- This framework is based on knowledge about an individual's patterns, preferences and routines – it works because it's personalized!
- The strategies minimize confusion, anxiety/fear, agitation, catastrophic reactions & physical aggression.

Remember the three little words when you plan your next behavioural approach to cares

PRIMING

TIMING

MIMING

Thank you -

Questions?

Thank you -