



DIGITAL SUPPORT FOR PATIENT CENTERED CARE

From RGPEO and Careteam

ABOUT

Careteam is a care coordination and communication platform designed for the modern care team. It brings together the patient, their families, personal caregivers, and health care providers around a shared and dynamic plan of action. The entire team can now:

COLLABORATE

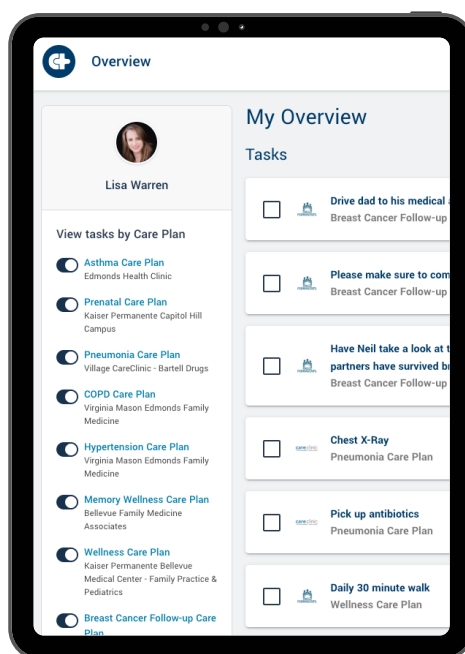
Health teams can collaborate across teams with our integrated care plan to avoid gaps and overlaps.

COMMUNICATE

Secured private message among everyone within a patient's care team. Channels are customizable.

SET ROLE-BASED ACCESS

Various levels of access can be applied for different types of users enabling best practice in privacy.



SHARE

The Privacy-by-patient™ model enables patients to invite everyone they want to include.

MONITOR

Health team can monitor patient's activity on their care plans to support the patient's progress.

INTEGRATE

Careteam's platform can be integrated with EHR systems and other 3rd party applications.

Activated by clinicians, used by whole team

CLINICIANS

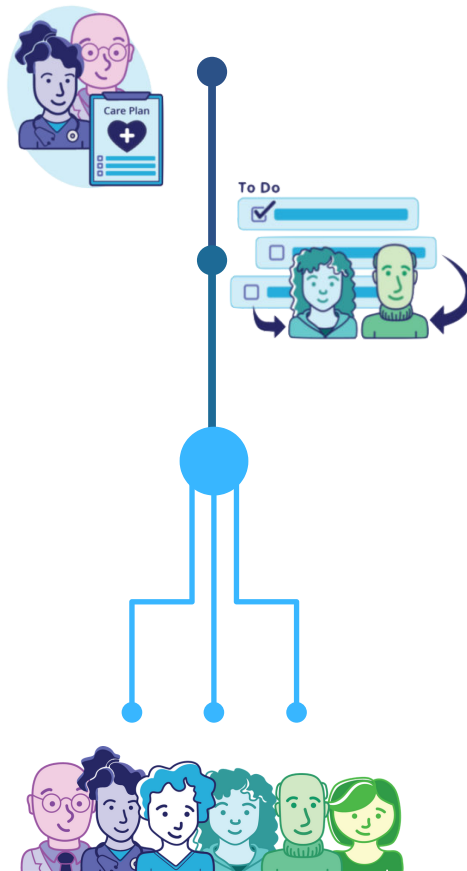
Create personalised plans

Our templates are fully customisable to what each clinician prefers and can then be easily personalized to each individual patient's needs.

HEALTH PROFESSIONALS

Connect and collaborate

Other health professionals from different organization providing care to the patient can also view and add their care plan for the patient.



PATIENTS

Action and share care plans

Patients can share it with everyone who supports them on the home front, check off as they complete items and ask for help throughout their health journey.

FAMILY and CAREGIVERS

Support the patient

With the patient's consent, family, caregivers and friends can see what they can do to help where they can and ensure that the care plan is completed.



**MAKING
THE PATIENT
AND FAMILY
a partner**



Careteam helps you build capacity



01

Focus on the patient's needs

Clinicians can spend their time with patients discussing their next steps without the need to ask routine questions about their care plan progress and have patients repeat it all.

02

Personalize care for the patient

Every patient needs different support during their care. Clinicians can share the specific resources and community programs that will benefit the patient.

03

Eliminate fragmentation

Patients receiving support from multiple programs can see multiple specialists and receive different care plans. Patients can show or share care plans with their clinician and see an integrated view.

04

Increase adherence to Action Plans

Care plans are provided on Careteam's digital platform and actioned into tasks to make the care plan easy to follow and implement increasing adherence.

05

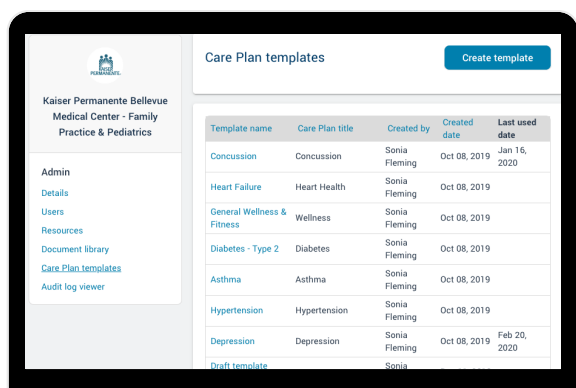
Save time and reduce clinician burnout

With care plans and resources provided digitally, clinicians won't need to repeat instructions to patient or their caregiver, not do a lot of data entry.

Designing a framework for your community



Careteam is flexible and easy to adapt



1 CREATE ACTION PLAN TEMPLATES

Each community has patients with different socio-demographics and resources. Clinicians can customize a care plan template that is most effective for their patient population.

2 PERSONALIZE

All templates can be edited based on individual patient's needs.

3 SHARE

Invite your patient to their personalized Action Plan(s).

4 MONITOR

Monitor patient's progress and outcome of their Action Plans.
 Edit an Action Plan when changes occurs or add a new one, that will integrate to the whole.

Connecting a fragmented ecosystem



SEAMLESS TRANSITION

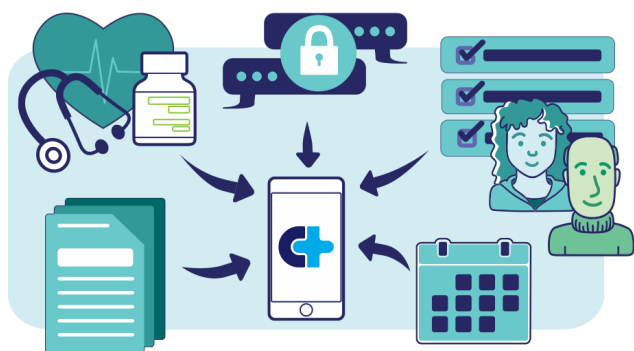
Health professionals can provide patients with digitized care plans and resources that can be shared with family, primary care and community partners.

CARE COORDINATION

Patient care can be coordinated on Careteam's platform to enable true collaboration with care plans per condition that are then integrated together.

CROSS-COMMUNICATION

Communication regarding a patient can occur in a secured messaging channel with health professionals in different organizations.



Cohesive and consistent experience on a single platform

PROVIDING EXCEPTIONAL CARE EXPERIENCES

- ✓ Empower health professionals to manage patient's care needs with a holistic view
- ✓ Enhance access to information and resources across the support team on one platform
- ✓ Enable holistic, wrap-around care for the patient at every stage of their health journey

Get started on Careteam today

1 Set up your account

We will assist your systems administrators in setting up Careteam for your organization.

Add key information, set communication preferences and invite your core team.



3 Invite patients, communicate and collaborate

Onboard frontline staff and invite patients onto Careteam's platform

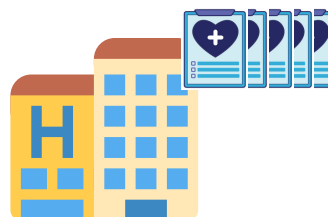
Clinicians, frontline workers can easily onboard new patients using just their emails, adding them to a standard Action Plan, or personalizing the plan for the patient.

Start communicating with the patient via secure messaging, and collaborate by sharing resources, updating the Action Plan, and adding tasks.

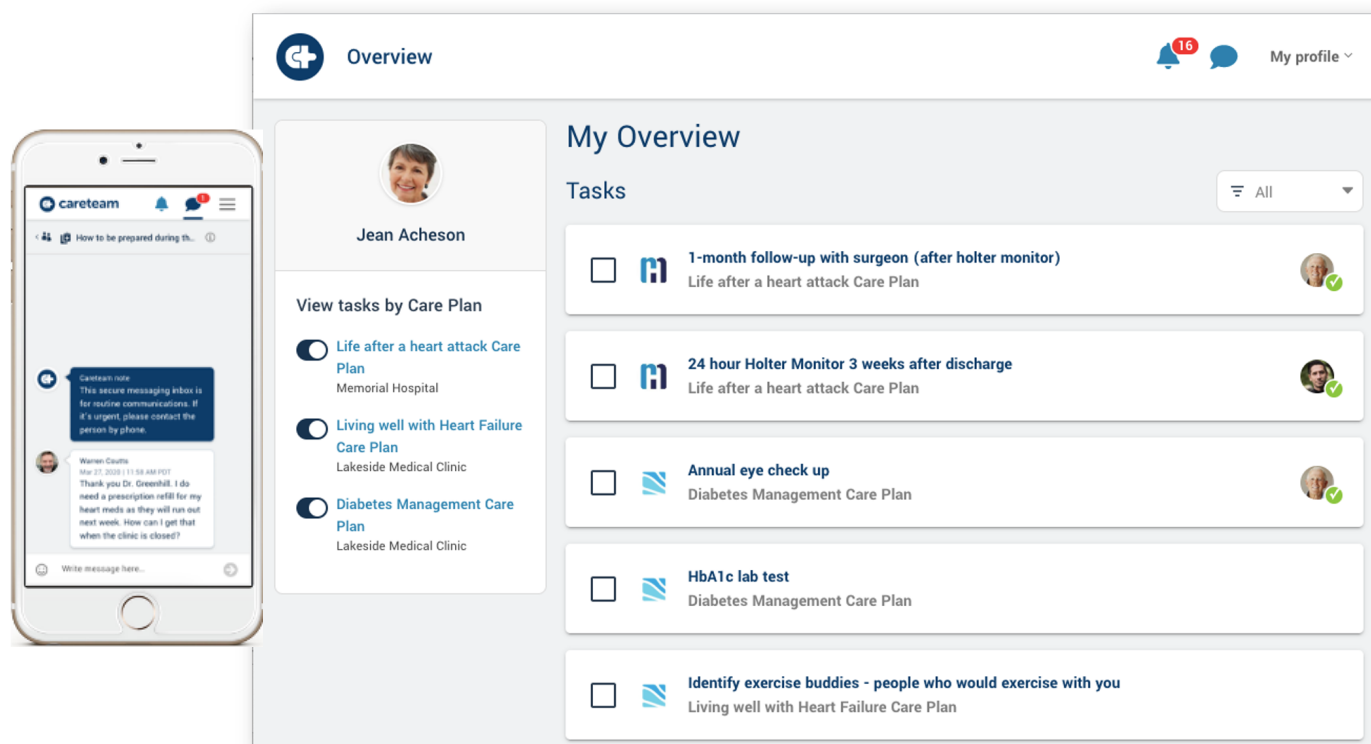
2 Add your resources, documents and Action Plan templates

Build a digital library on the platform by adding all your forms, pamphlets, and other documents. Add key resources, such as community organizations and other partners.

Create your standard Action Plan templates, such as a welcome package and starting on treatment plan.



Join us in transforming patient care today



Privacy Compliant


Built-in compliance with all major privacy requirements including HIPAA, PIPEDA, GDPR and most local jurisdictional requirements

Integrations

Integrated with electronic medical records (EMR) systems via HL7 (v2.x, 3, CDA and FHIR), and with third-party applications and devices via API.

Privacy-by-PatientTM

Patients determine who they want to invite to their care team, overcoming traditional barriers to team communication.


Careteam unites the patient, family, personal caregivers and healthcare providers into a single team around a shared and dynamic care plan.

- Sheila Bauer, Executive Director of the Dementia Society of Ottawa and Renfrew County

learn more at www.getcareteam.com

Contact Misia McCallum at mmccallum@dsorc.org to join Careteam today